

Gilbert Geiger
1719 Common Road
Waitsfield, VT 05673
Property: 74 North Pinnacle, Waterbury, VT

11/10/2017

DEC 18 REC'D

George B.

SATISFACTION QUESTIONNAIRE

- How was your overall experience in this transaction?

Pall - our experience w/ your company was outstanding. George Bambara went above & beyond to help our daughter Katelyn & her husband Frank, find just the right house. They searched from Waterbury to Williston, Starksboro to Richmond, George was very patient & thorough. →

- Did Pall Spera Company provide good service to you in your transaction?

When we finally decided on a house, George researched the property and found some survey/septic plans that the seller did not even know existed. His constant updates on how things were progressing were very helpful, right down to the final hours of the closing.

- Was your Realtor knowledgeable and/or helpful throughout the transaction?

Yes, very knowledgeable & super helpful. He set us up w/ an excellent website that gave us constant updates on houses for sale in the price range & areas our daughter was looking. That too was very helpful throughout their search.

- What can we do to improve our service to you in the future?

I can't think of anything to improve, your office building is beautiful & comfortable, and everyone there is helpful & friendly. Even the resident dog was a nice treat!

- Will you allow Pall Spera Company to use your comments in our marketing?

☒ Yes

☐ No

Thank you for taking the time to complete this questionnaire. We wish to offer the finest service available. Your assistance can help make it possible.

Yours very truly,

Pall Spera

Pall Spera

Thanks again Pall for a great experience, we'll send everyone your way! Who knows, maybe we'll sell the farm here in Waitsfield, & move a little further north!

Sue & I & the kids were disappointed the seller "beat you up" on the commission! That wasn't fair