

Hardwick Electric Department
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Commissioners

Gina Campoli Lynne Gedanken
Nat Smith David Mitchell
Brad Ferland

General Manager
Michael Sullivan

Dear Customer:

Thank you for your interest in electric service from the Town of Hardwick Electric Department.

The Town of Hardwick Electric Department is a small municipal utility that is governed by a five member Board of Commissioners that makes the Company policies. These policies are carried out by the management staff consisting of Mr. Michael Sullivan, General Manager. Our total number of employees', including management is 12.

Hardwick Electric Department's service areas extend into parts of eleven towns: Hardwick, Greensboro, Craftsbury, Woodbury, Wolcott, Calais, Elmore, Hyde Park, Eden, Stannard and Walden. It services approximately 4,300 electric customers encompassing approximately 330 miles of power lines.

As an electric utility we are regulated by both the Public Service Board and the Department of Public Service. These two agencies are responsible for evaluating our power purchases, plant design, and our rates.

Upon receipt of a written request from a customer for a line extension, accompanied with a \$250 application fee, Utility will complete a preliminary engineering design and provide the customer with a written cost estimate for the proposed line extension. The application fee shall be credited against the cost of the line extension if it is constructed. Utility will retain the fee if the customer elects not to have the line constructed. During the initial survey and construction period you will be dealing with Brian Forant, our Working Foreman. He will be able to work with you to decide the best and most economical method of installing power to your facility. He will also be able to explain the Department of Public Service Tariff requirements and what both the Company and your responsibilities will be.

Work on your project will begin once we have received your completed application and plot plan. At that time a work order number will be assigned to your application and you will be called to set up an appointment to meet with the Foreman to discuss the construction options available.

The employees of Hardwick Electric have a goal of providing a hassle free process for the service you are requesting.