

Damaged Gazebo - 191214-000875 [Incident: 191214-000875]

1 message

Big Lots Customer Care <biglotscustomer care@custhelp.com>

Sat, Dec 14, 2019 at 3:56 PM

Reply-To: Big Lots Customer Care <biglotssupport@mailmw.custhelp.com>

To: nancyjdumont@gmail.com



Thank you for contacting us! Below is a summary of our communication. We are always looking for ways to improve our service to you, and would appreciate your feedback. Please [Click Here](#) to share your feedback/comments regarding your shopping experience. Thanks for shopping Big Lots!

Subject**Damaged Gazebo - 191214-000875**

Response By Email (12/14/2019 03:56 PM)

Good afternoon Nancy,

Thank you for contacting the Big Lots Customer Care Department. We appreciate your interest in Big Lots.

We apologize for any inconvenience you have experienced. Please see below for a copy of your receipt from 6/20/19.

* BIGLOTS! *

**** SALE (1) ****

**** COMPLETED ****

Store #1973

[66 MORRISVILLE PLZ STE 5, MORRISVILLE, VT](#)

2019-06-20 16:42 Trans: 3255

Reg: 2 Till: 002

Cashier: 1814652

Customer Number: 32236256 nancy dumont

Card Number: 9000000000313652886

10X12 FT OAKMONT DOMED GAZEBO \$299.99

810405350 KEY 1 @ \$299.99

Sub-Total \$299.99

Total Sales Tax \$18.00

Total \$317.99

MC USD\$317.99

Account: 4464

Token: 4464
Authorization Code: 02026Z
CTroutd: 510200018
Card Entry Mode: ChipRead
#:1083376173794464

CVM:Signature
CVM Results:1E0300
AID:A0000000041010
App Label:MasterCard
App Cryptogram:2F087DC4D15F0873
Total Tender \$317.99
Change Due \$0.00

Thank you again, and have a nice day.

Ashlie
Customer Care Department
Big Lots Stores
866-244-5687

Question Reference # 191214-000875

Date Created: 12/14/2019 03:49 PM
Date Last Updated: 12/14/2019 03:56 PM