



Account Level Summary

Account#284744544

Service	Next Bill*	Monthly
DIRECTV@**	\$218.85	\$63.64
Total Charges	\$218.85	\$63.64

*Includes taxes, fees, one time charges and proration charges. All discounts, credits, and promotional offers may not be reflected. See your monthly bill for applied discounts, credits, and promotional pricing. Monthly charges will increase when the promotion period, if any, ends. Taxes are estimated and based on the highest tax/fee/surcharge rates per state and are subject to change.

**DIRECTV taxes not included. Refer to bill for DIRECTV taxes.

Manage your account

Online at www.att.com/myattFrom a mobile device, download our app at www.att.com/myattapp

By telephone, call 800.288.2020 or dial 611 from your AT&T mobile phone

To learn more about Paperless Billing visit www.att.com/gopaperless. To learn more about AutoPay visit www.att.com/autopay.

Special Notifications

Your DIRECTV promotion details

Please review the details of the offer(s) you accepted. You can change or cancel your service at any time simply by calling us at 800.288.2020.

- **\$395.94 off 2018 NFL SUNDAY TICKET MAX** - You have selected this promotion for the **2017** season at no extra cost. **2018 NFL SUNDAY TICKET MAX** will automatically renew each season at the price then in effect (currently **\$395.94/season**). You will be billed beginning on the date listed in the renewal reminder you will receive. You can call to cancel your subscription any time before the regular season starts and receive a refund of any amounts charged. No refunds will be given after the season starts.
- **\$53.99 off HBO, Starz, Showtime, Cinemax 3 months** - You have selected this promotion at no extra cost for **3** months. After the promotional period, you will be billed each month the price then in effect (currently **\$53.99/month**) unless you cancel by calling us before the end of the promotional period or any later monthly billing period.

What changed today?

05/05/2018

- New DIRECTV service established
Professional Installation:
May 7, 2018
Technician arrival window: 12:00pm - 4:00pm
Install Duration: 4 hours on average

Technician
Colvin Wright
Goodman
Networks

What do I need to know?

AT&T Service

- Check order status or change your install date at www.att.com/status or 800.288.2020.
- Someone over 18 years of age must be present for the duration of the installation. For DTV service, the adult (18 or older) who will be present is authorized to act on your behalf, including accepting the DIRECTV Customer and Equipment Lease agreements, and agreeing to any additional services or agreements.
- Installation requires a satellite. If you have a property manager, HOA or landlord complete your landlord permission form at www.directv.com/installationpermission. The installer will need this form signed to begin installation.
- Approved additional charges for a custom installation are to be paid to the Installation Company upon completion of install.
- Visit www.att.com/myatt and click on Support for more important information.

For Customers with an eligible residential DIRECTV package and an eligible AT&T wireless plan



What do I need to know? (Continued)

- If you have an eligible AT&T Unlimited Plus wireless plan, you may be eligible for a monthly credit on your DIRECTV service. If you have an eligible AT&T Unlimited Choice or Plus wireless plan, access to HBO may be included. The credit and HBO benefit start within 2 bill cycles.
- To remain eligible for these promotions you must maintain your eligible wireless plan. If you cancel your plan, the monthly credit and included HBO benefit will cease. Offers, terms, channels and conditions subject to change and may be discontinued at any time without notice. See www.att.com/unlimited for details.

AutoPay Discount

- Get \$5/mo. off your TV bill for up to 12 months when you sign up for AutoPay (credit, debit or bank draft) for your TV account. If you signed up for AutoPay at the time you placed your order, no further action is needed. If you did not sign up when placing your order, you can enroll in AutoPay within 30 days of TV activation. Bill credits will start in 1-3 bill cycles. First time credit will include all credits earned since meeting offer requirements. If you do not sign up for AutoPay within 30 days of activation, you will not receive the \$5/mo. bill credit for 12 months. If you ordered TV service on att.com, the AutoPay requirement is waived and you will receive \$5/mo. off your TV bill for 12 mos. instantly.

All promotional offers may not be reflected. See your monthly bill for promotional pricing.

Bill Details

Bill Cycle & Proration Information

Bill Cycle:
17th through 16th
First Bill(s):
prorated charges + 1
month advanced service

DIRECTV Billing Start Date: 05/07/2018

DIRECTV Proration: 10 days

AutoPay: Enrolled

Paperless Billing: Enrolled

*You are billed for services one month in advance. When you modify your plan or features, your bill will be prorated for the remainder of your bill cycle plus one bill cycle in advance. Above is an indication of the number of days of proration for each of your services. Billing begins on the activation date. To learn more about your bill visit att.com/mybill and log into your account. **This bill estimation is not a part of your contract.** If you are required to make, or make, an advance and/or down payment at the point of sale they will not be reflected in the Estimated Charges in the next section, but the payments should be reflected on your next bill(s).

Estimated Charges

DIRECTV Service Details

DIRECTV	Monthly Charges	One Time Charges & Credits	
CHOICE (all included)	\$105.00	2018 NFL SUNDAY TICKET	
HBO, Starz, Showtime and Cinemax	\$53.99	MAX	\$395.94
TV Access Fee	\$7.00	Genie	\$299.00
Regional Sports Fee	\$6.64	Wireless Genie Mini Setup	\$99.00
\$53.99 off HBO, Starz, Showtime, Cinemax 3 months	-\$53.99	Wireless Genie Mini	\$99.00
all included \$55 off for 12 months	-\$55.00	Service Activation Fee	\$35.00
		\$0 Equipment Offer	-\$99.00
		\$0 Equipment Offer	-\$299.00
		\$395.94 off 2018 NFL SUNDAY TICKET MAX	-\$395.94
		Prorated Charges :	
		CHOICE (all included)	\$35.00
		HBO, Starz, Showtime and Cinemax	\$18.00
		TV Access Fee	\$2.33
		Regional Sports Fee	\$2.21
		\$53.99 off HBO, Starz, Showtime, Cinemax 3 months	-\$18.00
		all included \$55 off for 12 months	-\$18.33

Summary	Monthly Charges	One Time Charges & Credits	
SubTotal	\$172.63	SubTotal	\$985.48
Discounts	-\$108.99	Discounts	-\$830.27
Total Monthly Charges	\$63.64	Total One Time Charges	\$155.21

First Bill: \$218.85 (Total Monthly Charges + Total One Time Charges)

AT&T Visa Reward Card Reminder: Watch your mailbox! Within four weeks of installation, you will receive instructions and qualifications to redeem your reward. To learn about the program now, please visit: www.att.com/rewardinfo.

Policies and Warranty

DIRECTV Service

**AT&T**

myAT&T Customer Service Summary

Roy Clark

98 STERLING WOODS RD , STOWE VT 05672-4054

DIRECTV Service (Continued)

Auto Renewal. NFL SUNDAY TICKET MAX is included at no extra cost for the 2018 season. Depending on which offer you selected, NFL SUNDAY TICKET will automatically renew each season at the price then in effect (currently \$281.94), or NFL SUNDAY TICKET MAX will automatically renew each season at the price then in effect (currently \$377.94). You will be billed beginning on the date listed in the renewal reminder you will receive. You can call to cancel your subscription any time before the regular season starts and receive a refund of any amounts charged. No refunds will be given after the season starts. You may cancel by calling 1-800-288-2020. Other conditions apply, and the number of games varies by market.

AutoBill Pay: By enrolling your card or bank account in Auto Bill Pay, you represent you are the cardholder or account owner, and you authorize DIRECTV to charge your card/bank account automatically to pay your monthly statements, as well as any unpaid balances and fees if your DIRECTV service is disconnected. You will lose any promotional credits associated with your account if you opt out from Auto Bill Pay.

Paperless Billing. By enrolling in Paperless Billing, you agreed to receive your monthly bills at the email address you have provided to us. If your email address changes, please visit att.com/myatt or call 800.288.2020 to update your email address.

If you decide to cancel your service early or otherwise fail to maintain your minimum programming requirement, you will be responsible for a fee of \$20/mo. for the remainder of your contract (up to \$480).

Please refer to your DIRECTV Lease Agreement for all Terms and Conditions regarding your leased equipment. By placing this order you agree to the following terms:

If you have an All Included programming package, the Advanced Receiver service fee is included in the package price.

Unless included as part of your base package or promotional offer, there is a TV Access fee of \$7/mo. for each receiver, each Genie Mini and each DIRECTV Ready TV/Device (as applicable) on your account. Each TV Access fee represents either an Equipment lease fee for lease of a receiver or Genie Mini, or a service fee for mirroring Service to a DIRECTV Ready TV/Device. All TV Access fees are subject to change at any time.

You are a new residential DIRECTV customer.

If you cancel your order prior to installation, we will issue a full refund.

In certain markets, programming and pricing may vary. DIRECTV PROGRAMMING AND PRICING SUBJECT TO CHANGE AT ANY TIME.

Your receiver must be continuously connected to your broadband service or a land-based phone line to activate certain sports programming and to allow pay per view ordering by remote control.

You and DIRECTV agree that any dispute arising under or relating to your agreements or service with DIRECTV, which cannot be resolved informally, will be resolved through binding arbitration as fully set forth in your DIRECTV Customer Agreement (may be viewed at directv.com/legal). Arbitration means you waive your right to a jury trial.

Early Termination Fees

DIRECTV Service

You have accepted a 24 MONTH PROGRAMMING AGREEMENT. If you decide to cancel your service early or do not maintain 24 consecutive months of base level programming (priced at \$29.99/mo. or above) or qualifying international services bundle, you will be charged an Early Termination Fee (ETF) of \$20 per month for each month remaining on your 24-month contract (up to \$480).